

REQUEST FOR PROPOSAL BROKERAGE FIRM SERVICES

RFP Number: 2-RFP-24-006

Submission Deadline Date/Time: September 28, 2023; 2:00 p.m. CST

REQUEST FOR PROPOSAL FOR BROKERAGE FIRM SERVICES FOR OKLAHOMA CITY COMMUNITY COLLEGE (OCCC)

CONTRACTORS: Proposals are invited for brokerage firm services for Oklahoma City Community College ("OCCC" or "College") in accordance with the standard terms and conditions and specifications set forth in this Request for Proposal (RFP). Proposals must be received at the address noted below no later than the date and time of the submission deadline. All proposals must be clearly marked as a sealed proposal with the RFP Number, Opening Date and Time on the outside of the envelope or package containing the Proposal. OCCC reserves the right to reject any or all proposals. Proposal submissions MUST meet all general and specific terms and contain the following:

- 1. Detailed response to the RFP
- 2. Statement of Price, including all labor, materials, and equipment necessary
- 3. Certification of Competitive Bid and Contract (Non-Collusion Certification)
- 4. Supplier Contract Affidavit
- 5. Certificate of Compliance, if applicable

RFP Number: 2-RFP-24-006 <u>Proposal Delivery Address:</u>

Date Issued: September 6, 2023 Mr. Craig Sisco, Director of Purchasing

Oklahoma City Community College

Submission Deadline (Opening): John Massey Center, Purchasing Dept.

Date: September 28, 2023 Room 140

Time: 2:00 P.M. CST 7777 South May Avenue Oklahoma City, OK 73159

CERTIFICATION: Upon signing this Proposal, the Contractor certifies that Contractor has read, understands, and agrees to be bound by the terms, conditions, and specifications set forth in this RFP. The Contractor also agrees that the proposal submitted incorporates the terms, conditions and

applicable, will be rejected.

Name of Firm/Company	Federal Tax ID #	
Address, City, State, Zip	Email Address	
Printed Name	Title	
Signature of Authorized Individual		

specifications of this RFP. Proposals that are not signed and certified below, and notarized, where

TABLE OF CONTENTS

1.0		al Information			
	1.1	Introduction			
	1.2	College Information			
	1.3	Independent Contractor			
2.0	RFP Inf	RFP Information and Requirements			
	2.1	Statement of Objective			
	2.2	Nature of Services Required			
	2.3	Terms of Engagement			
	2.4	Evaluation and Selection Process			
	2.5	General Information			
	2.6	Account Services			
	2.7	Data Analysis and Communication			
	2.8	Strategic Planning/Vendor Selection			
	2.9	Cost Projections/Ongoing Review			
	2.10	Legislative Compliance			
	2.11	HR Tools			
	2.12	Fees			
	2.13	References/Other			
	2.14	Cost of Proposal – Pricing Structure			
3.0	RFP Pr	ocess and Timeline			
	3.1	Issuing Office			
	3.2	Electronic Copies of RFP			
	3.3	Schedule of Events			
	3.4	Clarification of RFP			
	3.5	Terms and Conditions for Communications between OCCC and Contractors			
	3.6	Contractual Intent/Right to Terminate and Recommence RFP Process			
	3.7	Cost for Proposal Preparation and Campus Visits			
4.0	Submis	Submission of Proposal Requirements			
	4.1	Submission of Proposals			
	4.2	Response Format			
	4.3	Contents of Proposals			
	4.4	Revisions to the RFP			
	4.5	Errors and Omissions in this RFP/Enhancements			
	4.6	Errors and Omission in Contractor's Proposal			
	4.7	Required Signatures			
	4.8	Notification of Non-Selection			
	4.9	Withdrawal of Proposals			
	4.10	Pre-Award Presentations			
	4.11	Pre-Award Negotiations			
	4.12	Effective Period of Proposals			
	4.13	Rejection of Contractor Counter-offers, Stipulations and Other Exceptions			
	4.14	Right to Use Contractor's Ideas/Proprietary Information			
	4.15	Contractor's Need to Use Proprietary Rights of OCCC			
	4.16	Public Record			
	4.17	Proposal Pricing to Reflect OCCC Tax Exempt Status			
	4.18	Proposal Acceptance/Rejection			
	4.19	Selection, Negotiation, Additional Information			
	4.20	Proposal Organization			
	4.21	Collusion Prohibited			

4.22 Improper Business Relationship/Conflict of Interest Prohibited

5.0	Terms	Terms of Resulting Contract		
	5.1	Contract Award		
	5.2	Contractual Force and Effect		
	5.3	Contract Term, if applicable		
	5.4	Contract Status		
	5.5	Terms and Conditions of Resulting Contract		
	5.6	Conflicting Provisions		
	5.7	Discrepancies between Numbers and Words		
	5.8	Settlement of Contract Disputes		
	5.9	Termination for Default		
	5.10	Contract Termination/Certain Remedies		
	5.11	Contract Modification/Verbal Communications		
	5.12	Contract Assignment or Sublet		
	5.13	No Waiver of Rights by OCCC		
	5.14	Choice of Law and Venue		
	5.15	Hold Harmless and Indemnification		
	5.16	Federal, State and Local Taxes, Licenses and Permits		
	5.17	Payment in Advance of Receipt of Products or Services Prohibited		
	5.18	Insurance Coverage		
	5.19	Americans with Disabilities Act		
	5.20	Equal Opportunity Employer		
	5.21	Ethical Standards		
	5.22	Debarment		
	5.23	Compliance with Terms and Conditions		

APPENDICES

Appendix A – Required Forms

Appendix B – No Bid Response Form

REQUEST FOR PROPOSAL FOR BROKERAGE FIRM SERVICES FOR OKLAHOMA CITY COMMUNITY COLLEGE

1.0 GENERAL INFORMATION

1.1 Introduction

Oklahoma City Community College, hereafter referred to as "OCCC" or the "College," will consider proposals for brokerage firm services in accordance with the Request for Proposal (RFP) specifications and terms and conditions.

1.2 College Information

Oklahoma City Community College is a nonresidential two-year community college which first opened in 1972. OCCC enrollment for the Spring 2023 semester totaled 10,094. OCCC offers a full range of associate degree programs, which prepare students to transfer to baccalaureate institutions. OCCC offers a full range of associate degree programs, which prepare students to transfer to baccalaureate institutions. Other degree and certificate programs are designed to prepare students for immediate employment in a variety of fields. OCCC offers a wide range of community and continuing education courses, workshops, conference, and seminars.

1.3 <u>Independent Contractor</u>

The relationship of the Contractor and OCCC shall be that of an Independent Contractor. Any and all employees or agents of the Contractor or any other person, while engaged in the performance of any work or services required by the Contractor under these specifications, shall not be considered employees of OCCC.

2.0 RFP INFORMATION AND REQUIREMENTS

2.1 Statement of Objective

Oklahoma City Community College is soliciting proposals for a broker to perform benefit consulting services, renewal negotiations and other related services.

The approximate number of participants under the current plan is 460.

The college is also responsible for the provision of health insurance to their retirees, who may also be located outside the state of Oklahoma.

2.2 Nature of Services Required

The group's intent is for the hired broker to negotiate on behalf of the represented colleges multiple health benefits option plans. The health plan is currently self-funded.

Currently the health plan is self-funded, and the college is open to others. The college is also interested in exploring other plan options such as hybrids of PPOs, HMOs, and direct providers (medical/health, dental, pharmacy, wellness, etc.).

This should also include a regional analysis of local provider options identifying opportunities for specific institutions to take advantage of regional specific services.

This marketing is for coverage that will begin July 1, 2024.

2.3 Terms of Engagement

The contract will be subject to an annual review.

2.4 Evaluation and Selection Process

Proposals will be evaluated by a committee. Evaluation criteria for this RFP will be as follows:

- A. General Information
- B. Accounting Services
- C. Data Analysis & Communication
- D. Strategic Planning/Vendor Selection
- E. Cost Projection/Ongoing Review
- F. Legislative Compliance
- G. HR Tools
- H. Fees
- I. References/Other
- J. Finalist Interviews

OCCC will select no more than four (4) proposers of interest. Proposers will be required to make a formal presentation.

2.5 General Information

- 1. Please provide the history and philosophy of your firm, particularly your employee benefits division.
- 2. How many employees are there in your company? Generally, what are their job categories (e.g. management, sales, technical, customer services, etc.)? How many are dedicated to employee benefits brokering and/or consulting?
- 3. Does your firm maintain an office within Oklahoma for employees dedicated to benefits brokering and/or consulting? If not, where?
- 4. Please describe your organization's experience in dealing with educational or governmental clients.

- 5. Who would be working directly with this committee and benefit coordinator on administrative issues, questions, or problem solving? Please provide the roles and qualifications of each person. Also, include the number of clients each person is expected to handle and categorize these clients by large (500 or more), medium, or small (less than 100) groups.
- 6. Please describe your contractual relationships, if any, with organizations necessary to your proposal's implementation (e.g. actuarial services).
- 7. Provide a count of your existing clients categorized by large (500 or more), medium, or small (under 100) groups.
- 8. Please confirm that you are an independent broker and are not affiliated with any insurance company, third party administrator, or provider network.
- 9. What, if any, financial interest does your firm have in any of the companies providing service that you might recommend?
- 10. Please provide a detailed description of any lawsuits, investigations or inquires of your firm or any of its employees that have been undertaken (or are underway) by any legal or regulatory authorities. Describe the nature of the inquiry, the alleged involvement of your firm or its employees, and the current status of the investigation. Include any fines, censures, suspensions or other action that have been taken against your firm(s) or it employees over the past five years.
- 11. Do you contemplate any agreements, or are agreements being negotiated between you and other parties, which may affect your company's ownership, corporate structure, or management during the next year?
- 12. Describe the form of professional liability or errors and omissions insurance carried out by your company and the amount of coverage.

2.6 <u>Account Services</u>

- 1. Please describe your account services department.
- 2. What is your process for ensuring customer satisfaction?
- 3. What is your turnover rate for the last three (3) years of the employees that perform the bulk of the problem-solving administration within your organization? Categorize employee turnover according to the group sizes listed in questions 3 and 4 in the General Information section above.
- 4. What kind of training (industry, internal, compute, other) does your staff receive?

- 5. Do you provide employee communication services for your clients' employees? If so, please provide a general description of your capabilities. Please provide a sample of employee communication materials that you have distributed to other clients.
- 6. How can you assist in facilitating employee meetings and communications?
- 7. Do you help facilitate annual open enrollments and if so, how?
- 8. Please explain in detail the steps you anticipate will be needed to ensure the negotiation process and evaluation of self-funding is completed smoothly and in a timely manner.
- 9. If the decision is made to change health insurance vendors, what steps do you anticipate will be needed to ensure the conversion is completed smoothly and in a timely manner?
- 10. Please describe your approach to drafting, reviewing, issuing and evaluating requests for proposals and invitations to bid related to a health insurance plan. Also, describe in detail what steps are taken to evaluate a vendor's proposal.
- 11. Providing coverage to all entities participating in this project is of great concern. Please describe the process you will use to determine coverage and address any areas in which coverage is questionable.
- 12. Please describe the method used to evaluate proposed health plans in comparison to the current plan provided by OCCC.
- 13. Each institution is obligated to provide health coverage for current employees as well as for retirees. Please describe the steps you would take to ensure that retirees have adequate coverage, regardless of their state of residency.
- 14. Please describe in detail your approach to drafting, reviewing, issuing and evaluating requests for proposal and invitations to bid related to the selection of a third-party administrator for the plan.
- 15. Will your firm act as an advocate on behalf of this group to resolve administrative problems and/or claim disputes with insurance carriers or the third-part administrator?

2.7 <u>Data Analysis and Communication</u>

1. What resources do you use to analyze medical and pharmacy claims?

- 2. Do clients have access to the data for ad hoc queries?
- 3. Will your organization complete a provider analysis of physicians, clinics, and hospitals that treat our plan participants?
- 4. Will your organization provide a wellness and preventative health analysis of our employees and claims experience?
- 5. For any of the above questions that you answered yes, please provide sample reports that you have prepared for another client.
- 6. What is the cost of customization or ad hoc reports?
- 7. Please describe the actuarial resources available to you. Who do you use for actuarial services? Please provide credentials.
- 8. Will your organization assist in conducting employee enrollment and/or communication meetings? Please explain in detail, including your staffing resources and how you would address the requirements of enrollment at all locations during a one-month period.
- 9. Will you assist in developing communication materials, including coordinating the design, editing, printing and production of those materials? Please explain.
- 10. Do you offer web-based communications? Please describe.

2.8 Strategic Planning/Vendor Selection

- 1. What resources do you have available to help us manage our benefits and outline a benefits strategy?
- 2. On an on-going basis, how would you help us with the competitive marketing and placement of our plans, including development of marketing specifications, identification of market conditions, evaluation of proposals, negotiations, and placement of insurance contracts for annual renewals?
- 3. How are plan design changes handled?
- 4. Please furnish a list of insurance companies, third-party administrators, and other providers for which the broker is an authorized agent or broker.
- 5. How do you review PPO discounts and what are your criteria for recommending changes in network affiliations?

6. How would your firm help us determine whether we should offer a cafeteria plan, a modified flexible program, or any other option?

2.9 <u>Cost Projections/Ongoing Review</u>

- 1. How can you help us develop cost projections tied to our plans?
- 2. How will you help with the management of insurance, including monthly (or quarterly) supervision and/or preparation of claims activity reports from carriers; executive summary reports; underwriting analysis for annual reviews; annual financial projections for budgeting purposes; and alternative funding analyses?

2.10 <u>Legislative Compliance</u>

- 1. Do you have an in-house benefits attorney? If yes, please provide his or her credentials and the number of years he or she has provided counsel on benefits issues. If not, do you use an external benefits attorney and which firm do you use?
- 2. How does your firm stay current with state and federal regulations?
- 3. Please describe the process by which your organization incorporates regulatory and legislative requirements in such areas as FLMA, Section 125, COBRA, HIPPA and other benefit issues on the federal and state level into plan documents, summary plan descriptions, administrative procedures, etc.
- 4. Outline the process of how your firm will notify this committee of changes in federal and/or local laws that would affect us.

2.11 HR Tools

- 1. Do you have an internet-based employee communication tool?
- 2. Please explain any on-line enrollment services provided through your organization.

2.12 <u>Fees</u>

- 1. Describe your proposed form of compensation (e.g. commission, annual retainer, fee-for-service). Please describe in full your consulting fees or commission schedules.
- 2. If you charge fees for consulting and employee communication, please indicate the basis of your charges (hourly, by project, etc.) and what typical charges might be.
- 3. If proposing a fee-for-service arrangement, are there any caps or other limits to the proposal?

4. Please describe specifically what services are included in your pricing proposal, which services may be priced separately, and which services may be considered to be optional.

2.13 References/Other

- 1. How many clients of similar size to this project have you provided service to in the last three (3) years? How many of these clients have you lost? Please explain.
- Please provide references that include name, address, phone number, and length of time associated with your organization. Indicate whether your firm's role was a broker, consultant, or both. Please provide a minimum of four (4) references, including at least one that is a previous client. A higher education client reference is preferred.
- Describe any other facets of your organization and your firm's experience that are relevant to this proposal that has not been previously described and that you feel warrant consideration.

2.14 Cost of Proposal – Pricing Structure

2.14.1 <u>Provide</u>

The <u>total costs</u> of proposed item(s), service(s), proposed solution(s), indicating whether each cost is <u>one-time</u>, <u>incremental</u>, or <u>recurring</u> costs for OCCC after completion, should be clearly delineated within the proposal.

2.14.2 Payment Terms

If payment is required on other than a thirty (30) day (monthly) basis, by appropriate invoicing, please identify the vendor requirements. The College issues purchase orders and therefore shall be invoiced by purchase order and pay by purchase order. Applicable vendor invoices should be billed within thirty (30) days of completion of services and/or delivery of goods. Being the College has fiscal year funding and budgets, any disputes or payment issues shall be addressed within the current fiscal year or within forty-five (45) days of each fiscal year close.

Payments made by the College shall be applied to the appropriate purchase order and applicable invoice, per the vendor's accounting system. Payment applied to the oldest vendor balance are unacceptable. Vendors are responsible for keeping current on any payment/invoice issues to insure appropriate receipt of payments.

2.14.3 Other Costs

If a form for the itemized costing of your proposal is not supplied by OCCC in the proposal requirements or by way of attachment, please list on a separate sheet, any other costs, not included in the above, necessary to provide the equipment, goods or services of your proposal. Include associated cost and the reasons, therefor. OCCC shall be able to clearly understand your proposal and the cost structure your propose.

3.0 RFP PROCESS AND TIMELINE

3.1 <u>Issuing Office</u>

This RFP is issued by the Purchasing Department at the request of the Human Resources of Oklahoma City Community College. The Purchasing Department located at 7777 South May Avenue, Oklahoma City, is the sole point of contact between Contractors and OCCC for the selection process. Personal contact should be made through:

Mr. Craig Sisco, Director of Purchasing Oklahoma City Community College Purchasing Department michael.c.sisco@occc.edu

or his designee. OCCC will provide written notification of OCCC's intent to award the contract.

3.2 Electronic Copies of RFP

Electronic copies of the RFP will distributed to Contractors by email or can be downloaded from the OCCC Purchasing website located at www.occc.edu/purchasing.

3.3 Schedule of Events

The following schedule will apply to this RFP, but may change in accordance with the College's needs.

Release of RFP	September 6, 2023
Last Day/Time to Submit Written Questions	September 21, 2023; 1:00 p.m. CST
Proposal Submission Deadline Date/Time	September 28, 2023; 2:00 p.m. CST
Evaluation Period	September 28, 2023 - TBD
Beginning Date of Contract	TBD

3.4 <u>Clarification of the RFP</u>

Contractors may submit written questions regarding the specifications or requirements of the RFP. Written questions must be received by email to OCCC no later than **1:00 P.M. CST on September 21, 2023.** Questions will not be answered over the phone and voice messages received regarding this RFP will not be returned. If OCCC determines that it should provide additional information or clarification, or if additional requirements are needed, Contractors will be notified by written addendum. All addenda issued will be

posted on the OCCC Purchasing website located at www.occc.edu/purchasing. All or any addenda issued must be acknowledged by the Contractor in the RFP submitted.

3.5 Terms and Conditions for Communications between OCCC and Contractors

3.5.1 Communication and Inquires between OCCC and Contractors

Contractor inquiries and requests for clarification related to this RFP should be submitted in writing only, by email to the following OCCC representative:

Mr. Craig Sisco
Director of Purchasing
Oklahoma City Community College
7777 S. May Avenue
Oklahoma City, OK 73159
michael.c.sisco@occc.edu

3.5.2 Formal and Informal Communications

Formal communications between OCCC and Contractors regarding this RFP occur during the time in which proposals are being solicited (RFP release date until the date proposals are opened). All formal communications may be shared with all potential Contractors to ensure fairness to all parties. All requests for interpretations shall be formal and written. OCCC may treat responses to such requests as revisions to the RFP.

Informal communications between OCCC and Contractors regarding the RFP may occur before or after the time in which proposals are being solicited.

3.6 Contractual Intent/Right to Terminate and Recommence RFP Process

OCCC intends to contract with the Successful Contractor whose Proposal is considered to be the best value and in the best interest of OCCC. However, OCCC may terminate this RFP process at any time up to notice of award, without prior notice. OCCC may determine not to make an award. Further, OCCC reserves the right to commence one or more subsequent RFP processes seeking the same or similar products or services covered hereunder.

3.7 Cost for Proposal Preparation and Campus Visits

OCCC will not reimburse the Contractor for costs incurred in the preparation and submission of proposals, nor will OCCC reimburse Contractors for expenses related to visiting the campus or providing on-campus presentations related to proposals, as applicable.

4.0 SUBMISSION PROPOSAL REQUIREMENTS

4.1 <u>Submission of Proposals</u>

Contractor shall provide <u>one (1) original signed copy</u> of the RFP, including acknowledgement of addenda issues and <u>one (1) electronic copy</u> in compact disc or flash drive format. <u>Please do not password protect compact disc or flash drive.</u> Hard copies should be bound and clearly marked.

Sealed written proposals must be received by 2:00 P.M. CST on September 28, 2023 at the following address:

Attn: Mr. Craig Sisco, Director of Purchasing Oklahoma City Community College Purchasing Department John Massey Center, Room 140 7777 South May Avenue Oklahoma City, OK 73159

<u>Electronic proposal submission by email will not be accepted. All proposals must be sealed and mailed or delivered by the submission deadline to be considered.</u>

All proposal packages submitted must be signed, sealed and labeled. The below label must be used on the submission envelope or packaging.

RFP No: 2-RF-24-006		
RFP Submission Deadline: Septer	mber 28, 2023	
Offeror's Name:		
Offeror's Address:		
Project Title: Brokerage Firm Ser	vices	
Deliver this package to the Purchasing Office – JMC Room 140		

It is mandatory that the RFP package label, as shown above, is used or this exact information is provided on the outside of the sealed proposal package. Failure to do so may cause the proposal to be rejected.

Proposals must be signed by the Contractor's official authorized to bind the Contractor the resulting contract. Any literature descriptive of the Contractor must be submitted with the original and electronic proposals.

Contractors are cautioned that only written information contained in this RFP (including any amendments and addenda) are to be relied upon for preparation of a proposal.

Each Contractor is solely responsible for the timely delivery of the proposal by the specified deadline. Proposals must be submitted no later than the submission deadline date and time specified herein. Contractors mailing proposals should allow sufficient mail delivery period to endure timely receipt of their proposal by the issuing office. Once again, timely receipt is defined as on or prior to 2:00 P.M. CST on September 28, 2023. Any proposals received after the scheduled date and time will be immediately disqualified. All proposals submitted shall be guaranteed and binding for a period of not less than ninety (90) days past the proposal submission deadline.

4.2 Response Format

Beginning with the first subsection, it is requested that contractors respond to each subsection of this RFP in the same paragraph and item number sequence, stating first the requirement and then providing their response, if applicable.

For those paragraphs or items not requiring a specified response, Contractors may respond with concurrence or acknowledgement.

Reference to handbooks or other technical documentation may be used to augment the response to an item but may not constitute the entire response. Such references to handbooks and technical documentation must include the paragraph and/or page number of the referenced document. It is requested that brochures and bulky publications remain separate from the written response.

4.3 Contents of Proposal

- A. Contractors should include as part of the proposal all of the provisions of this RFP and furnish all required information.
- B. If the Contractor submits standard terms and conditions with the proposal, and if any of those terms are in conflict with the laws of the State of Oklahoma, State of Oklahoma law shall govern. Contractor's standard terms and conditions submitted may require amendment to adequately reflect all of the conditions of this RFP. Upon award of this RFP, the Contractor will be sent OCCC's standard Contract for Services to sign for the impending contract period, if applicable.
- C. All agreements of any nature requiring execution by OCCC must be submitted with the proposal.
- D. A sample contract, if applicable, must be submitted with the proposal for review if required by the Contractor and will later require signature of OCCC officials.
- E. OCCC reserves the right to reject any proposal that does not comply with its requirements and specifications of the RFP. An offer may be rejected if the offer contains or imposes terms or conditions that would modify the requirements of the RFP or limit the Contractor's liability to the State of Oklahoma or OCCC.

4.4 Revisions to the RFP

OCCC may revise any part of the RFP for any reason by issuing an addendum. Addenda will be communicated to all Contractors on record as having received the RFP, and such Contractors are responsible for the information contained in such addenda, whether or not they acknowledge receipt. OCCC is under no obligation to communicate such addenda to Contractors who notify OCCC that they will not be responding to the RFP. OCCC may determine whether an addendum will be considered as part of the RFP and/or as part of any contract resulting therefrom. OCCC shall reject Contractor's responses to addenda if such responses are received after the RFP submission deadline date and time.

4.5 Errors and Omissions in the RFP/Enhancements

Potential Contractors shall bring to OCCC's attention any discrepancies, errors, or omissions that may exist within the RFP. Contractors shall recommend to OCCC any enhancements in respect to the RFP which may be in OCCC's best interest.

4.6 <u>Errors and Omissions in Contractor's Proposal</u>

OCCC may accept or reject any Contractor's Proposal, in part or in its entirety, if such Proposal contains errors, omissions, or other problematic information. OCCC shall determine the materiality of such errors, omissions, or other problematic information. OCCC reserves the right to contact Contractors for clarification of ambiguous information contained in any proposal.

4.7 <u>Required Signatures</u>

OCCC may reject any Contractor's response if it is not signed and/or notarized as indicated and/or required in the areas, spaces, or forms provided within the RFP.

4.8 Notification of Non-Selection

OCCC reserves the right not to notify Contractors whose RFP responses are not selected for further consideration or notice of award. If OCCC decides to notify such Contractors in writing, it will send the notification to the address or email indicated in Contractor's proposal.

4.9 Withdrawal of Proposals

Contractors may withdraw their proposal at any time prior to the RFP submission deadline date and time. Contractors may request in writing to withdraw their proposal after the RFP submission deadline date and time prior to notice of award. OCCC shall have the sole authority to grant or deny such a request. In the event OCCC grants such a request, it may withhold issuing future solicitations to such Contractors.

4.10 Pre-Award Presentations

OCCC reserves the right to require presentations from the highest ranked Contractors, or from all Contractors, in which they may be asked to provide information in addition to that provided in the submitted proposal. The determination of how many Contractors are

required to submit presentations is solely at the discretion of OCCC. Information relative to the topics or information to be presented by the Contractors selected for presentations will be provided at the time of presentation notification. Cost of preparing and attending the presentation portion of the RFP are to be borne by the Contractor.

4.11 Pre-Award Negotiations

OCCC reserves the right to negotiate prior to award with the highest ranked Contractor(s) for purposes of addressing matters set forth in the following list, which may or may not be exhaustive:

- Obtaining the most advantageous financial agreement;
- Resolving minor differences and scrivener's errors;
- Clarifying necessary details and responsibilities;
- Emphasizing important issues and points;
- Receiving assurances from Contractor(s).

4.12 Effective Period of Proposals

Under this RFP, OCCC shall hold that Contractor's responses to this RFP shall remain in effect for a period of ninety (90) days following the submission deadline date and time, in order to allow time for evaluation, approval, and award of the contract. Any Contractor who does not agree to this condition shall specifically communicate in its Proposal such disagreement to OCCC, along with any proposed alternatives. OCCC may accept or reject such proposed alternatives without further notification or explanation. At the time that OCCC announces a Contract award(s), all information included in the Successful Contractor(s) response becomes part of the ensuing Contract documents.

4.13 Rejection of Contractor Counter-offers, Stipulations and Other Exceptions

Any Contractor exception, stipulation, counter-offer, requirement, and/or other alternative term or condition shall be considered rejected if prohibited by State of Oklahoma law, statute or OCCC policy.

4.14 Right to Use Contractor's Ideas/Proprietary Information

If the Contractor submits proprietary information with the Proposal, the Contractor shall ensure that it is enclosed in a separate envelope or file from the Proposal and that it is clearly designated and conspicuously labeled as such. **Proposals that are marked proprietary and confidential in their entirety shall not be accepted for consideration.** All Proposals are subject to a public records request; as permitted by law, OCCC shall endeavor to protect Contractor information that is clearly designated and conspicuously labeled as proprietary. Please note that pricing information is not considered proprietary information.

OCCC shall have the right to use any ideas that are contained in any Proposal received in response to this RFP, along with any adaption of such ideas. Selection or rejection of the Proposal shall not affect OCCC's right of use. OCCC shall not use any Contractor information that is clearly designated and conspicuously labeled as proprietary.

4.15 Contractor's Need to Use Proprietary Rights of OCCC

All information proprietary to OCCC and disclosed by OCCC to any Contractor shall be held in confidence by the Contractor and shall be used only for purposes of the Contractor performance under any contract resulting from this RFP.

4.16 <u>Public Reco</u>rd

Once finalized, documents resulting from this RFP, including the resulting award, are available for public inspection pursuant to the Oklahoma Open Records Act, 51 O.S. § 24 A.1 et seq. Copies are provided upon written request to the Office of General Counsel. For all information requested of this RFP, Contract, or Contract award under the Oklahoma Open Records Act, OCCC shall be entitled to be reasonably compensated for all costs associated with printing and mailing the requested documentation.

4.17 Proposal Pricing to Reflect OCCC Tax Exempt Status

Proposal pricing shall be exclusive of taxes. OCCC is exempt from taxes, including State Sales Tax, Property (Ad Valorem) tax, and Federal Excise Tax. OCCC will provide tax exemption documents upon request.

4.18 <u>Proposal Acceptance/Rejection</u>

OCCC reserves the right to accept or reject any or all Proposals. Such rejection may be without prior notice and shall be without any liability or any kind or amount to OCCC. OCCC shall not accept any Proposal that OCCC deems not to be in their best interest. OCCC shall reject Proposals submitted after the closing date and time.

4.19 <u>Selection, Negotiation, Additional Information</u>

Although OCCC reserves the right to negotiate with any Contractor or Contractors to arrive at its final decision and/or to request additional information or clarification on any matter included in the Proposal, it also reserves the right to select the most responsive Contractor or Contractors without further discussion, negotiation, or prior notice. OCCC presumes that any Proposal is a best-and-final offer.

4.20 Proposal Organization

Contractors shall present Proposals in a format that can be readily incorporated into a contract. Contractors may present narrative Proposals provided that such Proposal follow the same outline and numbering scheme of the RFP, including full descriptive cross-references to all requirements listed in Section 2.0, "Project Specifications." Contractors shall ensure that their Proposals include page numbers and are organized in a manner that will facilitate evaluation. OCCC reserves the right to reject without prior notice and without liability of any kind or amount any Proposal that it deems overly complex, disorganized, or difficult to evaluate. OCCC reserves the right to make such a decision

without any input or communication from any party. Contractors shall ensure that, at a minimum, their Proposals contact the components set forth in the following list:

- Original required sections from this RFP;
- Any additional responses in corresponding sequential order; and
- Any additional support data.

4.21 Collusion Prohibited

In connection with this RFP, Contract collusion with other Contractors or employees thereof, or with any employee of the State of Oklahoma, including any employee of OCCC, is prohibited and may result in Contractor disqualification and/or cancellation of award.

4.22 Improper Business Relationship/Conflict of Interest Prohibited

In connection with this RFP, each Contractor shall ensure that no improper, unethical, or illegal relationship or conflict of interest exists between or among the Contractor, OCCC, and any other part to this RFP. OCCC reserves the right to determine the materiality of such relationships, when discovered or disclosed, whether intended or not; and to decide whether or not Contractor disqualification and/or cancellation of award shall result.

5.0 TERMS AND CONDITIONS OF RESULTING CONTRACT

5.1 <u>Contract Award</u>

Response to this RFP by Contractor indicates a desire to contract with OCCC. Information contained in this RFP, along with the Successful Contractor's response, will be distilled into a contract document that will be executed by the Contractor and OCCC. Response to this RFP is not a contract.

5.2 Contractual Force and Effect

The following terms and conditions establish OCCC's rights and expectations with respect to the goods and/or services sought hereunder. Unless otherwise specifically proposed by the Contractor, each term or condition herein shall, upon award by OCCC, have the force and effect of a contractual understanding between OCCC and the Successful Contractor. OCCC may pursue any remedy legally available to it in the event the Contractor breaches or violates any such term or condition.

5.3 <u>Contract Term (if applicable)</u>

OCCC reserves the right to set, and so sets, the intended contract term at a period not to exceed five (5) years, beginning upon award and execution of final contract and ending June 30, 2024, with an option to renew each July 1 for the term selected. While it is the intention of OCCC to maintain the contract for the term selected, as an agency of the State of Oklahoma, OCCC is prohibited from committing or otherwise obligating funds beyond the end of the then-existing fiscal year (June 30). Accordingly, OCCC shall have the option to renew any contract awarded under this RFP for up to four (4) additional one (1) year periods beyond the first year, one (1) year at a time, in sequence. OCCC also

reserves the right to terminate any contract at any time upon thirty (30) days' notice. Further, OCCC reserves the right to negotiate with the Contractor any additional contracts that would start prior to the intended expiration date, and/or has the option to extend the intended expiration date.

5.4 Contract Status

OCCC may hold each Contractor's response to this RFP as a legal offer to contract. If OCCC formally accepts such offer, a contractual relationship shall be deemed to exist and OCCC will so communicate to the Successful Contractor(s) by issuing a notice of award.

5.5 Terms and Conditions of Resulting Contract

The specifications, terms, and conditions set forth in this RFP, and any related award document, shall be included and/or referenced in a contract document and forwarded to the Successful Contractor(s) for execution.

5.6 <u>Conflicting Provisions</u>

Under no circumstances shall any provision be effective if it is later found to be in conflict with State of Oklahoma laws, statutes or other superior directive. In the event of a conflict between or among any provision contained in the resulting contract, such conflict shall be resolved in the following order, most effect to least effect.

- Original RFP
- Negotiations on those matters eligible for negotiation
- Additional agreements and/or stipulations
- Contractor's Proposal

5.7 Discrepancies between Numbers and Words

In the event of a discrepancy between information written in numbers and the same information also written in words, the information written in words shall govern.

5.8 <u>Settlement of Contract Disputes</u>

In the event of dispute, doubt, or difference of opinion as to any matter related to any contract resulting from this RFP, OCCC reserves the right to select a ranking OCCC executive officer or officers to render a decision. Such decision shall be final and binding on all parties to the contract.

5.9 Termination for Default

OCCC may terminate any contract resulting from this RFP, for reason of the Contractor's default, if conditions including but not limited to those described in the following list come into being:

The Contractor is adjudged bankrupt, makes a general assignment for the benefit
of the Contractor's creditors or a receiver is appointed on account of the
Contractor's insolvency.

- The Contractor persistently or repeatedly refuses or fails to perform specific
 provisions of the contract; or so fails to make progress pursuant to the contract's
 terms; or so fails to meet any delivery dates that may be specified in Section 2.0,
 "Project Specifications" except when extension may be granted to carry on as
 required by the contract.
- The Contractor persistently or repeatedly refuses or fails to make prompt payment to subcontractors and/or OCCC.
- The Contractor persistently or repeatedly disregards laws, ordinances, or the instructions of any duly authorized representative of OCCC.
- The Contractor otherwise commits a substantial violation of any provision of the contract.

5.10 <u>Contract Termination/Certain Remedies</u>

Either party may terminate this agreement for cause and/or convenience with thirty (30) days written notice to the other party. Contractor will be paid only for product and/or services actually provided through the date Contractor's work ceases. In the event all or any part of the contract is terminated, OCCC may take possession of any and all material and finish the contract by whatever methods OCCC may been expedient. The rights and/or remedies of OCCC under these terms and conditions are not exclusive but are in addition to any other rights and/or remedies provided by law or the contract.

5.11 Contract Modification/Verbal Communications

No change or modification to a contract resulting from this RFP shall take effect until all parties have agreed in writing to such a change or modification.

OCCC is under no obligation whatsoever to honor or observe any verbal communication that may apparently conflict with any provision herein, regardless of whether such information is obtained from any office, agent, or employee of OCCC. Verbal communication shall not be effective unless formally confirmed in writing by the specified OCCC procurement official in charge of managing this RFP process. In no case shall verbal communication override written communication. Such verbal communication shall not affect the Contractor's risks or obligations under a contract resulting from this RFP.

5.12 Contract Assignment or Sublet

No Contractor shall assign, transfer, or sublet, either in whole or in part, any contract resulting from this RFP without prior written OCCC approval.

5.13 No Waiver of Rights by OCCC

No delay or failure on OCCC's part to enforce any provision of the agreement shall constitute or be construed by any party as a waiver or limitation of OCCC's rights under any resulting contract.

5.14 Choice of Law and Venue

The resulting Contract, its validity, and disputes arising under it shall be governed by, construed, and enforced in accordance with the laws of the State of Oklahoma, without regard to its choice of law provisions. The parties agree that any legal action relating to this Contract shall be filed in the district court in Oklahoma County in the State of Oklahoma, to which the exclusive jurisdiction and sole venue the parties expressly agree.

5.15 Hold Harmless and Indemnification

Contractor agrees to release, indemnify, defend, and hold harmless OCCC and its Regents, trustees, officers, employees, agents, and representatives (in their official and individual capacities) from and against liability for any and all claims, actions, damages, including any indirect, special, consequential, or other damages of any kind or description, and attorneys' fees and expenses that may arise from any work performed hereunder due to the acts or omissions of the vendor, or its employees, agents or subcontractors, including without limitation, property damage and bodily injury liability.

5.16 Federal, State and Local Taxes, Licenses and Permits

The Successful Contractor is solely responsible for complying with all laws, ordinances, and regulation on taxes, licenses and permits, as they may apply to any matter under this RFP. Contractors shall, at no expense to OCCC, procure and keep in force during the entire period of the contract all such permits and licenses and pay such taxes, including applicable State of Oklahoma Sales Taxes.

5.17 Payment in Advance of Receipt of Products or Services Required

As an agency of the State of Oklahoma, OCCC is prohibited by statute from paying for products or services in advance. All payments, if any, associated with this contract shall be in arrears.

5.18 Insurance Coverage

The Successful Contract shall carry on their work in accordance with the requirements of the workers' compensation law of the State of Oklahoma by securing workers' compensation insurance and employer's liability insurance, and shall not reject the provisions thereof during the life of the contract. Successful Contractor shall also secure automobile liability insurance with limits of not less than \$1,000,000 combined single limit for each accident and commercial general liability insurance, including contractual liability coverage, with limits of at least \$1,000,000/3,000,000 covering the risks of personal injury, bodily injury (including death), and property damage. Contractor shall provide proof of workers' compensation, automobile, and general liability insurance to OCCC before any services under the resulting contract are provided. Contractor shall maintain such insurance coverage throughout the contract term(s) hereunder, and shall list OCCC as a certificate holder for purposes of proof of renewal and receipt of notice of amendment, cancellation, or expiration.

5.19 Americans with Disabilities Act

The Successful Contractor must assure compliance with the Americans with Disabilities Act of 1990 and all amendments and requirements imposed by the regulations issued pursuant to this act in the performance of services identified in this RFP.

5.20 <u>Equal Opportunity Employer</u>

The Successful Contractor must assure that it is an Equal Opportunity Employer, a provider of services and/or assistance, and in compliance with the 1964 Civil Rights Act, Title IX of the Education Amendments of 1972 Section 504 or the Rehabilitation Act of 1973, as amended, and Executive Orders 11246 and 11375. The Successful Contractor must acknowledge the requirements in the RFP response. Please refer to Certification of Compliance in Appendix A – Required Forms.

5.21 Ethical Standards

It shall be a breach of ethical standards for a person to be retained, or to retain a person, to solicit or secure a State contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except for retention of bona fide employees or bona fide established selling agencies maintained by the Contractor for the purpose of securing business.

5.22 Debarment

Contractors shall certify in their proposals that neither it nor its principals are presently debarred, declared ineligible, or voluntarily excluded from participation in this contract by any governmental debarment or agency, consistent with Department of Labor Regulations (29 C.F.R. Part 98).

5.23 Compliance with Terms and Conditions

Contractors shall state that they have read, understand and will comply with all provisions stated in the RFP.

APPENDICES

Appendix A – Required Forms

Appendix B – No Bid Response Form



APPENDIX A

SUPPLIER CONTRACT AFFIDAVIT

Solicitation # <u>2-RFP-24-006</u>			
	<u>,</u> of la	wful age, being first duly sworn, on oath	says:
In accordance with 74 O.S. § 85.42 (B), the s in the development of this contract while en Oklahoma shall be employed to fulfill any of	nployed by Oklaho	oma City Community College or the State	•
Signature		Date	
Printed Name		Title	
STATE OF)		
COUNTY OF)		
Subscribed and sworn to before me this	day of	, 20, by	
Notary P	My Comr	ludge) Signature mission Number nmission Expires	

(Seal)



Certification for Competitive Bid and Contract (Non-Collusion Certification)

SA	licitation	#2_DE	P-24-006
วบเ	ncitation	#Z-KF	P-24-UUD

OII	CITATION # <u>2-RFP-24-006</u>	
٨.	For purposes of competitive bid or contract, I certi	fy:
3.	existence of collusion among bidders and betwee facts pertaining to the giving or offering of thing consideration in the letting of any contract purs. 2. I am fully aware of the facts and circumstances is attached and have been personally and direct such bid; and 3. Neither the bidder nor anyone subject to the bid a. to any collusion among bidders in restraint price or to refrain from bidding, b. to any collusion with any state official or encontract, or as to any other terms of such purchased the contract, whether competitudes to the contract, whether competitudes to the contractor's direction or control has	surrounding the making of the bid to which this statement thy involved in the proceedings leading to the submission of dder's direction or control has been a party: of freedom of competition by agreement to bid at a fixed imployee as to quantity, quality or price in the prospective prospective contract, nor y state official concerning exchange of money or other he letting of a contract. Ititively bid or not, neither the contractor nor anyone is paid, given or donated or agreed to pay, give or donate munity College any money or other thing of value, either
Aut	horized Signature	Certified this Date
Prin	ted Name	Title
 Pho	ne Number	Email

CERTIFICATE OF COMPLIANCE

IMPORTANT: THIS MUST BE READ, SIGNED AND RETURNED WITH BID DOCUMENTS

Certificate of Compliance with Executive Order 11246 as amended for Contract in Excess of \$10,000.

In entering into any resulting contracts over \$10,000, the contractor agrees to comply with the Equal Employment Opportunity requirements stipulated in Executive Order 11246 as amended by Executive Order 11375. These specific requirements state:

- "Equal Opportunity Clause"
 During the performance of this/these contract(s) the contractor agrees as follows:
 - A. The contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. The contractor will take affirmative action to ensure that applicants are employed, and employees are treated during employment, without regard to their race, color, religion, sex, sexual orientation, gender identity, or national origin. Such action shall include, but not be limited to the following:
 - Employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the contracting officer setting forth the provisions of this nondiscrimination clause.
 - B. The contractor will, in all solicitations or advancements for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.
 - C. The contractor will not discharge or in any other manner discriminate against any employee or applicant for employment because such employee or applicant has inquired about, discussed, or disclosed the compensation of the employee or applicant or another employee or applicant. This provision shall not apply to instances in which an employee who has access to the compensation information of other employees or applicants as a part of such employee's essential job functions discloses the compensation of such other employees or applicants to individuals who do not otherwise have access to such information, unless such disclosure is in response to a formal complaint or charge, in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or is consistent with the contractor's legal duty to furnish information.
 - D. The contractor will send to each labor union or representative of workers with which he has a collective bargaining agreement or other contract or understanding, a notice, to be provided by the agency contracting officer, advising the labor union or workers' representative of the contractor's commitments under Section 202 of Executive Order No. 11246 of September 24, 1965, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.
 - E. The contractor will comply will all provisions of Executive Order No. 11246 of September 24, 1965, and of the rules, regulations and relevant orders of the Secretary of Labor.
 - F. The contractor will furnish all information and reports required by Executive Order No. 11246 of September 24, 1965, and by the rules, regulations, and order of the Secretary of Labor, or pursuant thereto, and will permit access to his books, records, and accounts by the contracting agency and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations and orders.
 - G. In the event of the contractor's noncompliance with the nondiscrimination clauses of this contract or with any of such rules, regulations or orders, this contract may be cancelled, terminated or suspended in whole or part and the contractor may be declared ineligible for further government contracts in accordance with procedures authorized in Executive Order 11246 of September 24, 1965 and such other sanctions may be imposed and remedies invoked as provided in Executive Order No. 11246 of September 24, 1965, or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.

H. The contractor will include the provisions of paragraphs (A) through (H) in every subcontract or purchase order unless exempted by rules, regulations or orders of the Secretary of Labor issued pursuant to Section 204 of Executive Order No. 11246 of September 24, 1965, so that such provisions will be binding upon each subcontractor or vendor. The contractor will take such action with respect to any subcontract or purchase order as may be directed by the Secretary of Labor as a means of enforcing such provisions including sanctions for noncompliance: Provided, however, that in the event the contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction, the contractor may request the United States to enter into such litigation to protect the interests of the United States.

II. Certification on Non-Segregated Facilities

By the submission of this bid and/or acceptance of purchase orders during the above period, the bidder, offeror, applicant, or subcontractor certifies that he does not maintain or provide for his employees any segregated facilities at any of his establishments, and that he does not permit his employees to perform their services at any locations under his control where segregated facilities are maintained. He further agrees that breach of this certification is a violation of the equal opportunity clause in this contract. As used in this certification, the term "segregated facilities" means any waiting rooms, work areas, rest rooms, and wash rooms, restaurants and other eating areas, time clocks, locker rooms and other storage or dressing areas, parking lots, drinking fountains, recreation or entertainment areas, transportation, and housing facilities provided for employees, that are segregated by explicit directive or are in fact segregated on the basis of race, color, religion, sex, sexual orientation, gender identity, or national origin because of written or oral policies or employee custom. He further agrees that (except where he has obtained identical certifications from proposed contractors for specific time periods) he will obtain identical certification from proposed subcontractors prior to award of subcontracts exceeding \$10,000 which are not tax exempt from the provision of the equal opportunity clause; that he will retain such certifications in his files; and that he will forward the following notice to such proposed subcontractors (except where the proposed subcontractors have submitted identical certifications for specific time periods).

III. Disabled Veteran and Vietnam Era Veteran Affirmative Action Program Requirements

In entering into any contract that exceeds \$10,000, the bidder agrees to comply with the Disabled Veteran and Vietnam Era Veteran Affirmative Action Program Requirements as stipulated in Public Law 93-508 and all amendments thereto. Failure to comply with the requirements of Public Law 93-508, Title 41, CFR60-250 and Title 41, CFR60-741 and all amendments thereto shall be deemed a material breach of this agreement and subject this contract to cancellation and rescission at the option of Oklahoma City Community College.

Certification of Compliance

If awarded this Contractabove.	agrees to c	omply with the provi	sions of Clauses I, II, and III
Signature	Date		
Printed Name	Title		
STATE OF)		
COUNTY OF)		
Subscribed and sworn to before me this	day of	, 20	, by
Notary F	My Comn	nission Number	

(Seal)



APPENDIX B

NO BID RESPONSE FORM

Solicitation #2-RFP-24-006

	ed that our company does no posal for the following reasor	t wish to submit a proposal in response to the attached referenced as:		
	Too busy at this time			
	Not engaged in this type of			
	Project too large/small			
	Cannot meet mandatory sp			
	Other (Please specify)			
Company Name		Date		
Signature		Title		
Printed Name		Address		
Phone Number		Email		

Please return to:

Mr. Craig Sisco, Director of Purchasing Oklahoma City Community College Purchasing Office, JMC Room 140 Oklahoma City, Oklahoma 73159