



# **Final Report**

## **Complete College OCCC: Online**

**Dr. Glenne' Whisenhunt and Dr. Sonya Williams**  
**Complete College OCCC Leadership Team Meeting**  
**April 23, 2014**

## Team Members

Jeff Anderson

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## Scope of Work for Committee

- Develop recommendations to improve online course ***success*** at OCCC.
- Develop recommendations to increase OCCC's online ***enrollment***.

# The Research

- Literature Review
- OCCC Departmental Representatives
- OCCC Online Data

## Key Gaps

- OCCC Culture
- Faculty Training
- Course Development
- Marketing & Promotion to Students
- Online Services to Support Students

# Recommendations: OCCC Culture

Recommendation	Person Responsible	Desired Date of Completion	Cost to Institution
Review of core courses for degrees (E)	Division and Departments	May, 2014	\$0
Overt support for online teaching & learning	Dr. Sechrist	August 2014 – Convocation Address	\$0
Reduced cost or free course required software for students (S)	IITS	<del>Fall 2015</del> Anticipated roll out of Microsoft Office for June 2014	\$0
Identify 3 <sup>rd</sup> party vendor for Internet & computer sales (E)	IITS, Bus/Finance, Bookstore, AA	December 2014 for pilot Spring 2015; roll out Fall 2015	\$0
Online Teaching & Learning Conference (S)	<del>CLT</del> OSRHE	Summer/Fall 2015	<del>\$50,000</del> \$0

# Recommendations: Faculty Training

Recommendation	Person Responsible	Desired Date of Completion	Cost to Institution
Mandatory faculty training for ALL online faculty (s)	CLT – Development AA - Implementation	Begin Fall 2014 to be continual and perpetual	\$100,000 over 2 years
Training for faculty regarding online exam construction & TurnItIn implementation (s)	CLT – Development AA- Implementation	August 2014	26,884,95  (This request also made via budget process as it assists OCCC in meeting HLC recommendation.)

## Recommendations: Course Development

- Development of three year rotation for course review and continued improvement for online courses. (S)
  - Implementation: Academic Affairs Deans
  - Plan developed by August 2014 and to be continual and ongoing
  - Cost \$0



# Recommendations: Implementation Plan for Marketing and Promotion to Students

Recommendation	Person Responsible	Desired Date of Completion	Cost to Institution
Website for students regarding need for required elements for online (S)	CLT/Marketing & PR	August 2014	\$0
Creation of “Interested in Online” Webpage (E)	Marketing & PR/Admissions	January 2015	\$0
Increase the number of online degree programs (E)	Academic Affairs Deans	August 2015	\$0
New Online Readiness Tool (S)	Online Learning Committee	October 2014	TBD – requested \$35,000

# Recommendations: Online Services to Support Students

Recommendation	Person Responsible	Desired Date of Completion	Cost to Institution
Online advising/leave a message for call back (s)	Advising	July 2014	\$0
Training for all FT Faculty on online catalog (s)	Marketing & PR	December 2014	\$0
Focused lab outreach and advertising the availability of our tutors online (s)	Academic Affairs Deans and Lab Supervisors	July 1, 2014	\$0

# Budget

Faculty Training	\$100,000.00 (over 2 years)
TurnItIn	26,884.95
Marketing & Promotion	35,000.00
<b>Total Budgetary Request:</b>	<b>\$161,884.95</b>

# Horizon Report 2014 Education Edition

Study by Educause Learning Initiative and New Media Consortium

- Significant Challenges:

*Those we understand and know how to solve*

- Faculty Training

- Wicked Challenges:

*Those that are complex to even define, much less address*

- Expanding access (Internet & computer access)
- Keeping education relevant (Carnegie Unit)