

PTA Program Complaints Process

If a student believes that an action has been taken against him or her by a member of the College staff that misrepresents a College policy or a College procedure and/or violates the student's rights to education, the student can request that the action be reviewed through the Student Grievance Procedures.

Any student who has a complaint of this nature should consult the College Student Handbook to obtain the procedures to follow for filing a grievance. The first step of the process involves speaking with the faculty or staff person involved in an attempt to directly resolve the situation. If the matter is not resolved at that level, the second step includes making an appointment to speak to the faculty or staff person's supervisor. If further assistance is needed, please make an appointment to speak to the Director of Student Life at (405) 682-1611 x7478. Efforts to resolve the concern should be done quickly because of deadlines specified in the procedure.

Students who have a concern regarding access to facilities, programs, and services at Oklahoma City Community College because of a disability may call (405) 682-7520 (V/TTY) or go to Office of Student Accessibility and Support.

A specific complaint that does not fall in the above categories about the Oklahoma City Community College PTA Program should be sent directly to the [Dean of Health Professions](#). The contact information is listed below.

Dean of Health Professions

Phone: 405/682-
1611, Ext. 7138

Email: kathy.j.wheat@occc.edu

If a student has a complaint related to the accreditation of OCCC PTA Program, he/she may contact the Commission on Accreditation of Physical Therapy Education.

Commission on Accreditation in Physical Therapy
Education (CAPTE),

3030 Potomac Ave, Suite 100

Alexandria, Virginia 22305-3085

telephone: 800-999-2782; email: accreditation@apta.org;

website: <http://www.capteonline.org>