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## What Elements does Student Support Services Contain?

By: Carmella Pyle, Assistant Director of Upward Bound

**What is TRiO?** TRiO is Educational Opportunity for low-income, first generation and disabled Americans. Our nation has asserted a commitment to providing educational opportunity for all Americans regardless of race, ethnic background or economic circumstance. In support of this commitment, Congress established a series of programs to help low-income Americans enter college, graduate and move on to participate more fully in America's economic and social life. These programs are funded under Title IV of the Higher Education Act of 1965 and are referred to as the TRiO programs (initially just 3). While student financial aid programs help students overcome financial barriers to higher education, TRiO programs help students overcome class, social and cultural barriers to higher education.

**Upward Bound (UB)** The Upward Bound Program is a pre-college program funded through the U.S. Department of Education. The purpose of Upward Bound is to increase the retention and graduation rates of low-income, high school students and help them acquire the skills and motivation necessary to succeed in high school and postsecondary college. To accomplish our goals, Upward Bound will be providing sessions for: academic skills and leadership development, after school tutoring, motivational workshops, Saturday meetings, recreational and cultural events, college campus visits, a six-week summer program, and many more exciting activities. All of the Upward Bound activities are free for program participants. Applicants must be 13-16 years of age and be in the 9th through the 10th grade from one of the following schools: Capitol Hill, Pathways, Emerson, Southeast, US Grant, Santa Fe South, Moore, Southmoore, or Westmoore. We can only accept 60 applicants during the year. To qualify applicants must be low income and/or first generation (neither parent has a 4-year degree).

**Student Support Services (SSS)** TRiO Student Support Services is a federally-funded program designed to promote student success and improve academic performance for qualified students at OCCC. Our mission is to assist students in obtaining their associate's degree and prepare them to transfer to a four-year college or university. Our program serves 160 OCCC students per academic year. In order to qualify for TRiO Student Support Services, students must be enrolled as a student at OCCC and have a documented academic need.

**TRiO SSS Continued on Page 4**

## Domestic Violence Display

By: Debbie Shuman, Student Support Assistant

Student Support Services, in collaboration with the Oklahoma Coalition Against Domestic Violence, will present a display of Silent Witness silhouettes on October 21 from 10 a.m. to 3 p.m. in the General Dining Area of the College Union.

The mission of the Silent Witness Program is "to promote peace, healing and responsibility in adult relationships in order to eliminate domestic murders." Founded in 1990, a goal of Silent Witness is to raise awareness of the extent of domestic violence by displaying life-sized, red, wooden figures of women who have been murdered in acts of domestic violence along with information giving each woman's name and her story. The Program promotes projects and research dealing with domestic violence on a global scale with a presence in all fifty US states and exhibits in fifteen other countries.

The Oklahoma City YMCA and Student Support Services will be available with information about services they provide, so students can receive help for themselves or a friend.

**In this issue:**

# ANNOUNCEMENTS



Effective 2009 - 2010 to increase efficiency for loans in the Student Financial Support Services office, any returning student will not have to apply every year for a master promissory note. They will have a serial master promissory note (MPN) for the following 2 conditions: if they do not change their bank ,and for the duration of their college career at OCCC.

Testing and Assessment Services have begun testing for GED in the evenings, as well as one Saturday a month, thereby making us the only site in the state to offer evening testing.

## Corrections to Volume 1 Issue 3 Newsletter

International Services Expand: 2 corrections! Sunny Garner's extension is 7884

And in the middle of the article it should read: She (Katie Watkins) also helps admissions with the process of getting international students admitted. She is in the process of becoming a certified DSO for OCCC.



## FUN FACTS

- Fall 2009 aid disbursed through Sept. 18, 2009 includes:
- Loans disbursed \$6,343,259.00 to 2,042 students
- Pell disbursed \$6,166,425.00 to 3,192 students.
- Authorized books and supplies charged in OCCC bookstore via Pell \$1,829,427.00 from 3,126 students.



## Welcome the following New Employees in Enrollment Services

August 25, 2009 - September 25, 2009

<u>Full Time</u>	<u>Title</u>	<u>Department</u>	<u>Ext.</u>
Kristopher Ellis	Financial Aid Client Services Specialist	Student Financial Support Services	7324
Erin Logan	Director of Student Relations	VP for Enrollment & Student Services	7821
<u>Part Time</u>	<u>Title</u>	<u>Department</u>	<u>Ext.</u>
Alexandra Bass	Student-Assistant Teacher	Child Development Center & Lab School	7561
Trisha Broderick-Burns	Student Federal Work Study	Student Support Services	7520
Michael Cartwright	Student-Assistant Teacher	Child Development Center & Lab School	7561
Patrick Chism	Welcome Center Attendant	Welcome Center/VPES	7553
Summer Chisolm	Family Literacy Project Work Study Tutor	Student Financial Support Services	7525
April Hall	Family Literacy Project Work Study Tutor	Student Financial Support Services	7525
Anthony Houston II	Welcome Center Attendant	Welcome Center/VPES	7553
Kathleen Johnson	Family Literacy Project Work Study Tutor	Student Financial Support Services	7525
Tyler Kerley	Family Literacy Project Work Study Tutor	Student Financial Support Services	7525
Makiko Lewis	Family Literacy Project Work Study Tutor	Student Financial Support Services	7525
Terra Martinez	Student Services Assistant - Financial Aid	Student Financial Support Services	7525
Rakeia McNeill	Family Literacy Project Work Study Tutor	Student Financial Support Services	7525
Luz Perez	Welcome Center Attendant	Welcome Center/VPES	7553
Jesse Sappington	Student Services Assistant-Financial Aid	Student Financial Support Services	7525
Brittini Smith	Student Services Assistant-Financial Aid	Student Financial Support Services	7525
Nathan Steinman	Student Services Assistant-Financial Aid	Student Financial Support Services	7525
Nicole VanDuzer	Student Ambassador	Recruitment & Admissions	7580



## Free Mental Health Screenings

By: **Debbie Shuman, Student Support Assistant**

Student Support Services will sponsor free mental health screenings for depression and other mood disorders, including PTSD, on October 26th and 27th from 10 a.m. to 2 p.m. in the General Dining Area of the College Union. While they are not diagnostic tools, the screenings are part of a national event that promotes awareness of mental health issues and can identify those most at risk for developing or suffering from depression and other mood disorders. Educational information and information regarding treatment resources will be available. For those who prefer, an online screening tool will also be available. Information on accessing that link will be forthcoming on the Student Support Services web page. Screenings for depression, alcohol, and eating disorders will be offered throughout the coming academic year (three in the fall and three in the spring) both in person and online. Contact Student Support Services at extension 7520 for more information.

## Academic Advisors Attend Conferences

By: **Debbie Pierce, Academic Advisor**

A number of academic advisors have attended conferences or workshops to increase their knowledge base and improve their Professional Development skills.

Melissa, Tennent, and Debbie attended the 2009 fall OACADA (OK Academic Advising Association) conference "Using Technology to Navigate Student Success" at Northeastern State University in Broken Arrow. The conference focused on technology and how it is used to communicate better with students. Each advisor attended a different session and learned strategies to incorporate technology. Many schools use social networking, micro-blogs, and FaceBook with varying degrees of success. One school is attempting to use "Skype" for distance advising and this is working well. The advisors returned with renewed enthusiasm to use the technology at OCCC to better serve our students.

The OUHSC held their annual counselor workshop. The various program deans and directors outlined new requirements for potential health profession students and introduced new programs within the colleges. The Associate Dean of the new OU School of Community Medicine explained their program and how the medical school and the community medicine will work together. The community medicine college is located in Tulsa and their goal is to work within the community to help the underserved. This workshop emphasized how planning early is necessary for all health professions students. The OU advisors want students to start planning during their first semester if transferring to OUHSC is their goal.

## "Money Matters" Makes Cents

By: **Stephanie Baird, First Year and Student Life Programs Coordinator**

It is no secret that many college students make big mistakes when it comes to managing their money. Whether they fall victim to credit card debt, use their student loans to supplement more than their education, or simply lack basic budgeting skills, student need for financial literacy on college campuses has never been more evident.

Students at Oklahoma City Community College are no exception. As a result, the Office of Student Life and TRiO Student Support Services have teamed up to implement a three week, six-session financial management series called "Money Matters". This program will feature both on- and off- campus speakers, including OCCC ING representatives and outreach coordinators from Oklahoma Money Matters (an Oklahoma Guaranteed Student Loan Program), who will focus on different aspects of financial literacy and smart money management.

These sessions will take place midday, encouraging students to bring their lunches to the series and learn while they eat. Each date will also feature two identical sessions so as to provide more flexibility with student schedules.

The topics, dates, times, and locations of "Money Matters" are as follows:

**Banking & Budgeting** - Tuesday, Oct. 27 @ 12:30 & 1:30 pm (Room 1F6) Speaker: Lacy Myers, Oklahoma Money Matters

**Funding College** - Thursday, Oct. 29 @ 12:30 & 1:30 pm (Room 1F6) Speaker: Meghan Morgan, Student Financial Support Services

**Smart Credit** - Tuesday, Nov. 3 @ 12:30 & 1:30 pm (Room CU3) Speaker: Liz Kiser, Oklahoma Money Matters

**Identity Theft** - Thursday, Nov. 5 @ 12:30 & 1:30 pm (Room CU3) Speaker: Liz Kiser, Oklahoma Money Matters

**Loan Repayment** - Tuesday, Nov. 10 @ 12:30 & 1:30 pm (Room CU3) Speaker: Liz Kiser, Oklahoma Money Matters

**Financial Future** - Thursday, Nov. 12 @ 12:30 & 1:30 pm (Room CU3) Speakers: Rebecca McGee & Doug Wilkes, ING Financial Partners

For more information about "Money Matters" contact Stephanie Baird, First Year and Student Life Programs Coordinator at extension 7697 or [sbaird@occc.edu](mailto:sbaird@occc.edu)



We now have 28 children enrolled in evening care and 4 children enrolled in daytime student scheduled child care (SSCC). We are still enrolling children and receive daily inquiry calls. We worked with Carson's Catering and began Monday, August 31st to serve a light meal to the evening care children. This service was enthusiastically received by our student-parents. We are in the process of hiring two student workers to help in the SSCC evening program and have changed one part-time position evening care teacher assistant position to a full-time SSCC position. This individual assists as needed with the daytime SSCC children as they arrive, as well as teach in the evening infant/toddler classroom.

### TRiO SSS Continued from Page 1

In addition, they must meet one or more of the following criteria: 1) first generation college student (neither parent completed a bachelor's degree); 2) financial need (as defined by Federal low-income guidelines; and 3) documented physical or learning disability.

Some of the services we offer in our TRiO SSS program are: academic counseling, career counseling, tutoring, peer mentoring, transfer assistant, and financial aid information. TRiO SSS is currently accepting applications. Students can get more information or fill out an application in our office, located in the Main Building, Room 1X7. Additional information about our program can be accessed on our website at [www.occ.edu/SSS](http://www.occ.edu/SSS) or you can contact Erinn Guzik at extension 7240 with any questions.

### What is OC3??

By: Darin Behara, Director of Student Life

Student Life and Instructional Video Services have partnered over the last year to write, produce, and launch a new and interesting program that follows the lives of four fictional students with their challenges during their first semester of college. There are a total of nine "webisodes" that are being launched in sequential order throughout the fall semester. The first two webisodes have been launched with #3 airing the week of September 28th. So far, week one had 453 hits averaging 6 minutes on the page, and webisode 2 had 531 hits averaging 5 minutes. We hope you will encourage students to check it out at the Student Life webpage, clicking on the OC3 link. A special thanks to Robert Lane and Tim Whisenhunt for creating, directing, and producing this concept.

### Anniversary Dates of Regular and Full Time Employees of employment in the Enrollment and Student Services Department \*



#### Month of October

##### Anniversaries

October 1 - 31

Janis Armstrong - Student Financial Support Services

Kristal Cantwell - Child Development Center and Lab School

Jennifer Demas - Records and Graduation Services

Dixie Devilbiss - Student Financial Support Services

Sunshine Garner - Records and Graduation Services

Marcelene James-Rogers - Office of Academic Advising

Linette McMurtrey - Student Financial Support Services

Kendra Miller - Child Development Center and Lab School

Constance Pidgeon - Child Development Center and Lab School

\* These anniversary dates are the closest estimate that we were able to find. If you know that the date listed is incorrect, please contact Janelle Hanson at ext. 7784. Please consider that we are not including temporary or work study employment as part of the anniversaries, nor including employment in other departments outside of Enrollment and Student Services. Thank you.

If you would like to submit an article, event, news item, or any other information pertaining to Enrollment and Student Services, please submit it to your department's ESSAB representative.

We cannot guarantee that your item will be submitted in the next newsletter due to space limitations, but all submissions will be considered.

### OCCC Transfer Center

By: Sara McElroy, Coordinator of Transfer and Academic Advising

The Transfer Center, first envisioned by Dr. Paden, is entering its third year this fall. As many exciting things continue to happen, a big one is coming in November; a chance to tell everyone about the great things we are doing at OCCC. Sara McElroy, Coordinator of Transfer and Academic Advising, was accepted to present at the national Students in Transition Conference on the OCCC Transfer Center. The presentation will include information regarding the key elements of the Transfer Center, including the Transfer Fairs, Campus Tours, Recruiter Training, educational materials, and assessment data collected.