



February 6th, 2008

Ruth Charnay
Oklahoma City Community College
7777 South May
Oklahoma City OK 73159

Dear Traveler,

I look forward to welcoming you on EF Educational Tour, *From Rome to Athens*, this Spring. It has been my pleasure to plan this tour with your Group Leaders, Ruth Charnay, Bertha Wise, and Marty Ludlum, and we greatly value our partnership with Oklahoma Community College. I appreciate this opportunity to make you aware of a billing correction regarding the Greek Isle cruise extension.

After researching a recent inquiry in concerns to the cost of the cruise extension, it was realized that the originally quoted fee of \$545 is a student cost. Students are considered to be anyone 22 years of age or younger at the time of tour. When an adult travels on tour, we charge an adult supplement fee which covers adult rooming accommodations and any additional costs for sights and entrance fees included in the itinerary. The specific adult supplement fee for your tour did not include the costs for the dates of the cruise. Therefore, when the cost of the cruise was added, \$70 per adult per night was also added onto the adult supplement fee. I apologize for any inconvenience this may have caused you.

In addition, before adding the extension, the tour was scheduled to return on Monday, May 26th. After adding the cruise extension, the tour was rescheduled to return on Friday, May 30th. Any departure or arrival dates that occur on a Friday, Saturday, or Sunday incurs a \$35 weekend fee. Therefore, an additional \$35 was also added to your account balance for the new return date. I regret any confusion this may have caused you.

Thank you again for your interest in educational travel. We always work to make the tour planning process as smooth as possible for all of our travelers, including providing our students, parents and adult travelers with convenient and helpful phone and on-line assistance with tour and invoice questions. We would be happy to work out individual payment plans as necessary if you choose to pursue the cruise extension. Please don't hesitate to contact Customer Service with any additional questions between 9-5:30pm EST Monday through Friday at 1800-665-5364.

Sincerely,
Christina

A handwritten signature in black ink, appearing to read "Christina Robey", written in a cursive style.

Christina Robey
EF Education
Tour Consultant