

Total Quality Management

MGMT 2323

DEGREE PROGRAM COURSE DESCRIPTIONS

This course is designed to introduce the principles of total quality management and to provide the student with a systematic way of applying quality techniques to any type of organization. Emphasis is given to customer focus, process improvement and total involvement. Students will demonstrate their knowledge through the simulation and case study methods.

PREREQUISITES?

MGMT 2053 or by evaluation. Criteria for evaluation is in division office.

CREDIT HOURS

3