



EAB

Student Success Collaborative™

Navigate Faculty Demo

Oklahoma City Community College | January 2021

We help schools support students from enrollment to graduation and beyond

➤ **ROOTED IN RESEARCH**

7,500+ Peer-tested best practices

500+ Enrollment innovations tested annually

➤ **ADVANTAGE OF SCALE**

1,500+ Institutions served

4 M+ Students supported by our SSMS

➤ **WE DELIVER RESULTS**

95% Of our partners continue with us year after year, reflecting the goals we **achieve together**

➤ Find and enroll your right-fit students

➤ Support and graduate more students



➤ Prepare your institution for the future



EAB Navigate replaces Starfish



Faculty will use EAB Navigate to open student Alerts



Alerts will be referred to appropriate student support services



All interactions with the student will be stored in EAB Navigate



Faculty can check on the Alert at any time to check the progress

Important Reminder

Alerts should be issued following Faculty outreach.

Faculty and Student Affairs are a team. We join forces to help the student navigate OCCC and achieve success.

Alerts for academic/student success reasons should be issued following Faculty outreach and no student response.

Alerts for counseling services as well as food or clothing insecurity should be issued right away.



EAB

EAB Navigate

Early Alerts








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2

Alert Reason

Who is notified?

Expected Intervention

 Poor/Low/Missing Grades	Student receives email & A case is assigned to the SSA	SSA will contact student to refer learning labs or have a study skills workshop
 Excessive Absences	Student & assigned SSA receive an email. No case is opened	SSA will contact student to check in
 Referral to Additional Services	A case is assigned to Chris Snoddy & Kevin Eddings	Chris & Kevin will re-assign case based on student's needs
 Non-use/Poor Use of Class-Related Technology	Student receives email & A case is assigned to the SSA	SSA will contact student to refer to Help Desk, CLT, SAS, or other resources. Will assist students access course materials and utilize hardware/software they do have.
 Referral to Counseling or Disability Services	A case is assigned to Chris Snoddy & Kevin Eddings	Chris & Kevin will re-assign case based on student's needs
 Student Showing Significant Improvement	Student receives an email. No case is opened.	Student will receive kudos notification via email
 Student Excelling in Class	Student receives an email. No case is opened.	Student will receive kudos notification via email

Questions?

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INST SHARE (I:) > EAB-Navigate Documents and Videos > Faculty Training