


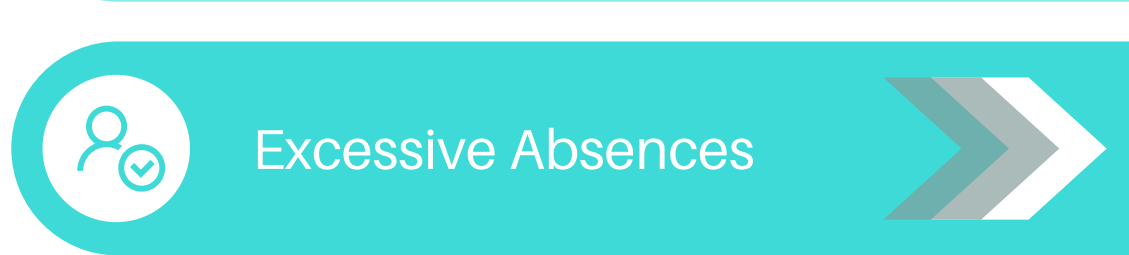

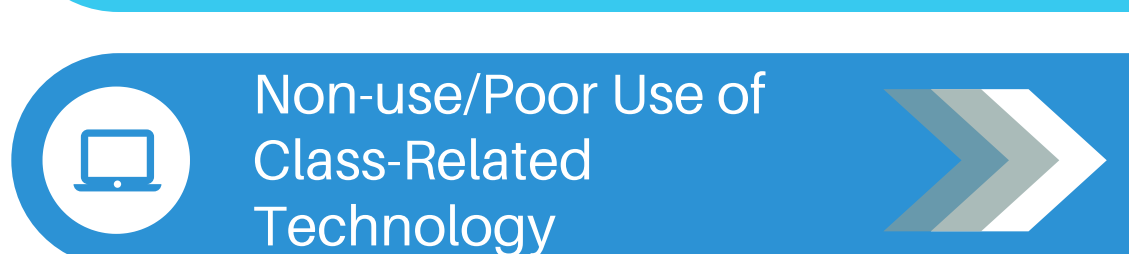
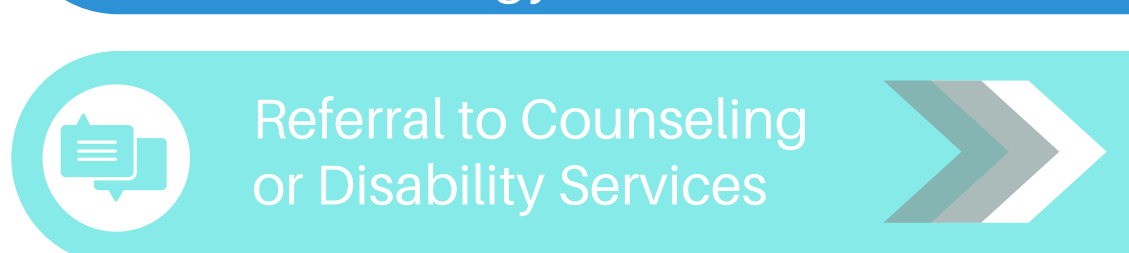
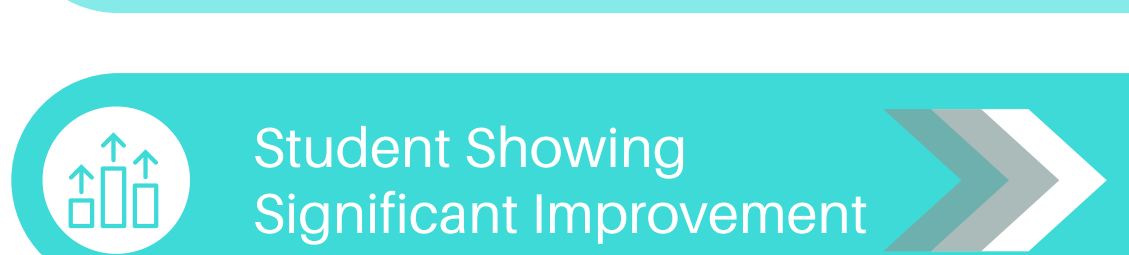

1

2

## Alert Reason

## Who is notified?

## Expected Intervention

	<p>Student receives email &amp; A case is assigned to the SSA</p>	<p>SSA will contact student to refer learning labs or have a study skills workshop</p>
	<p>Student &amp; assigned SSA receive an email. No case is opened</p>	<p>SSA will contact student to check in</p>
	<p>A case is assigned to Chris Snoddy &amp; Kevin Eddings</p>	<p>Chris &amp; Kevin will re-assign case based on student's needs</p>
	<p>Student receives email &amp; A case is assigned to the SSA</p>	<p>SSA will contact student to refer to Help Desk, CLT, SAS, or other resources. Will assist students access course materials and utilize hardware/software they do have.</p>
	<p>A case is assigned to Chris Snoddy &amp; Kevin Eddings</p>	<p>Chris &amp; Kevin will re-assign case based on student's needs</p>
	<p>Student receives an email. No case is opened.</p>	<p>Student will receive kudos notification via email</p>
	<p>Student receives an email. No case is opened.</p>	<p>Student will receive kudos notification via email</p>