Complete College OCCC Innovation Grant Report – Tutor Training Project

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Description

• Create a volunteer tutor training program.
• Match volunteer tutors who have completed tutor training program with OCCC students that require additional tutoring.
• Awarded $2680
  – $1340 non-payroll expenses (materials)
  – $1340 payroll
Objectives

- Establish a volunteer tutor training program at OCCC and a pathway for matching volunteer tutors with students in further need of tutoring.
  - Increase persistence and retention of students in gateway course success.
  - Increase second-year course success and graduation/transfer pathways.
  - Increase educational partnerships to reduce remediation and improve transfer options.
What Went Well

• 25 out of 31 students completed all four volunteer tutor training sessions.

• Students who participated in 1 or more volunteer tutoring sessions showed higher percentages in course hours completed and persistence to the next semester.

• Overwhelmingly positive feedback from students who participated in volunteer tutor training.
  – Students reported better understanding of their own role as a student.
  – Students reported feeling more confident about their own education and serving as a mentor to other students.

• 12 students who completed all four volunteer tutor training sessions signed up to be volunteer tutors.

• Formed foundation for volunteer mentor training program.
Challenges/Areas for Improvement

• Too small of a sample size for any statistical significance.
• Need to promote/collaborate campus-wide to recruit more volunteer tutors and students with unmet tutoring need.
• Further expand online request for volunteer tutors.
• Offer broader course selection for tutoring.
• Continue efforts to certify volunteer tutors.
Student Success Results

Persistence and Retention of Students Receiving Volunteer Tutoring

- % of hours Completed Fall 2013: 60/64
- Successfully completed over 50% of courses: 54.5/54.5
- Persisted to Spring 2014: 73/82

Legend:
- Blue: Attended No Tutoring
- Red: Attended 1 or more sessions
Student Success Results

Students Who Attended Volunteer Tutor Training Course

- Course Hours Completed: 86, 85
- Percentage to complete over 50% of course hours: 93, 86
- Persistence to Fall 2013: 87
- Persistence to Spring 2014: 67, 94

Legend:
- Blue: Attended Volunteer Tutor Training Spring 2013
- Red: Attended Volunteer Training Summer 2013
Next Steps/Ideas for the Future

• Potentially receive referrals from campus offices.
• Potentially receive referrals from developmental classes.
• Partner with community agencies to provide volunteer mentor/tutors.
• Finalize requirements for certifying volunteer tutors.
Questions and Comments